

Quinnox **MuleSoft** support
**successfully achieves high
availability** and **reduced
OPEX** for a leading provider
of **integrated environmental
solutions** in **North America.**



Client Overview

North America's leading provider of integrated environmental solutions.



Business Need

The client has embarked on a digital transformation journey, and are facing challenges with the current legacy integration platforms as they pose limitations to deliver that effectively. Client's existing Integration space has webMethods and other legacy applications as their integration platforms, and wM Trading Networks as B2B provider.

Issues included:

- Complicated legacy or more hops at Integrations and lower end systems getting replaced.
- Tight timelines to complete Integrations.
- Absence of cloud-based solutions and approaches.
- Client also wanted to start Digital initiatives to look at the Auto Scale of Applications, HA and Micro-services supported ESB platform for more agility and reusability.



Solution

- Quinnox team owned **support & development for MuleSoft interfaces** across applications and platform with support on a **24 x 7 onsite-offshore**, on-call model.
- Defined governance and communication strategy within the multi-vendor environment.
- Implemented **Splunk dashboard** across the MuleSoft platform for preventive maintenance and monitoring.
- Implemented **version upgrade and API release cycles** and **governance** around Performance testing and deployments.
- MuleSoft Integrations are Greenfield, our build activities/developments of applications are in process.
- **Driver Lead Integration:** Parallel Integrations developed by the Quinnox team in **MuleSoft and AWS to integrate data from Driver Application to Salesforce (CRM)**.
- Assisting their Digital Team with our MuleSoft expertise on other different factors for leveraging operational and Business benefit.



Business Benefits

- Reduced Operational Cost:
 - Reduced turnaround time for enhancements by reusability API approaches.
- Customer Satisfaction:
 - Customer is expanding on the exploration of Mule ESB capabilities, our expertise to walk along with them will help throughput and value-add.
- Knowledgebase:
 - Coordinating in Integration Design and Reviews, providing documents and brain storming where so required.
- Application Stability:
 - Application availability is at 99.9%.
- Providing solution base for Common Frameworks and other best in approaches at Mule ESB.

About Quinnox

Quinnox is your agile, business-results-driven digital technology partner. With the power of human and applied intelligence, we simplify business processes, improve customer experiences, and create exceptional business value for forward-thinking enterprises. With the combination of cognitive solutions, conversational platforms, SaaS solutions, human and applied intelligence, we capitalize on new technologies to accelerate growth, innovation, efficiency, and resilience. Our data-driven digital solutions unlock the hidden potential of your business across your digital value chain, helping to accelerate success, today and tomorrow.

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